Advanced Diploma in Hospitality and Tourism Management



(Teach-out by April 2021)



The IMSC Advanced Diploma in Hospitality and Tourism Management is designed to meet the expected increase in demand for hospitality and tourism personnel, especially in the sports industry, in the near future.

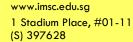
Working with our industry partners, we aim to equip our students with practical skills and knowledge required to flourish in the hospitality and tourism industry.

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Job Prospects

- Accommodation Manager
- Catering Manager
- Restaurant Manager
- Destination and Attraction Manager
- **Events Manager**
- Tour Liaison Officer / Manager
- Hotel Manager
- Hotel & Hospitality Services Manager

Entry Requirement

Age

Minimum 16 years old

Academic Qualification

- At least 1 GCE 'A' Level Pass; or
- Diploma Graduate; or
- Grade 12 Certificate; or equivalent

English Language Proficiency

- GCE 'O' Level Pass in English at C6 and above; or
- IELTS 5.5 and above; or equivalent

Intake

Monthly intake. Please contact IMSC for specific intake dates.

Course Duration

Academic Instruction (6 months)

No. of days per week

5

No. of hours per day

3-4

The number of hours stated above are subject to change. Students will be eligible for the course as long as they fulfil the requisite number of hours, and

successfully complete all the assessments as required of them.

Industrial Attachment

(Up to 6 months)

Upon completion of all 6 modules, students are required to attend an Industrial Attachment (IA). However, if students are unable to secure an IA,

they will be given the option to complete a Final Project (FP).

Delivery Method

The form of teaching involves lectures given to groups of students, accompanied by tutorials.

Assessment Methods

Assessments may take the form of one or more of the following:

- Written and/or Oral Examinations
- Simulations
- Projects and/or Case Studies
- Role plays
- Practical Demonstrations and Assessments

Recognition of Prior Learning

Recognition of Prior Learning (RPL) is a process where a candidate may be granted credit or partial credit towards a qualification in recognition of skills and knowledge gained through work experience and/or formal training. For additional information relating to RPL for this course, please contact IMSC.

Enrollment

Contact IMSC at (65) 6423 0668 or info@imsc.edu.sg.

Course Outline

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(65) 6423 0668 info@imsc.edu.sq



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Academic Instruction

Total no. of modules

Total contact hours

6 modules 60 hours

(6 months)

No. of contact hours per module

6 modules \times 60 hours = 360 hours

Industrial Attachment (Up to 6 months)

Upon completion of all 6 modules, students are required to attend an Industrial Attachment (IA). However, if students are unable to secure an IA,

they will be given the option to complete a Final Project (FP).

Compulsory Core Modules

Module Code	Module Title
AH1	Contemporary Issues In Tourism and Hospitality Management
AH2	Marketing Management
AH3	Customer Relations Management
AH4	Operations Management
AH5	Finance Management
AH6	Human Resource Management
IA	Industrial Attachment

Module Description

AH1 -

Contemporary Issues I Tourism and Hospitality Management

AH2 – Marketing Management relevant sources of information from a variety of sources.

The aim of this module is to provide learners with a critical understanding of the principles of marketing. Learners will develop the ability to apply the

The aim of this module is to develop learners' skills in analysing contemporary issues that affect hospitality and tourism organisations and in identifying

marketing mix and to explain the role and function of marketing within tourism and hospitality organisations.

AH3 – Customer Relations Management

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The aim of this module is to provide learners with an understanding of the importance of customer relations in the hospitality and tourism industry. Learners will develop the ability to analyse the factors influencing excellence in customer service, including communication and teamwork, sales and promotion, consumer decision making and the legal aspects of customer service. Learners will understand how to apply their knowledge to the effective management of customer relations.

AH4 – Operations Management The aim of this module is to provide learners with an understanding of operations management within the hospitality and tourism industry and specifically the systems, processes, project and quality management skills associated with this function. Learners will develop the ability to apply operations management knowledge to hospitality and tourism organisations and have an in-depth appreciation of the value of the operations function.





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AH5 -

Finance Management

The aim of this module is to provide learners with an understanding of the fundamental principles of financial accounting and financial management in the hospitality and tourism industry and how to apply these principles in practice.

AH6 -

Human Resource Management

The aim of this module is to provide learners with the ability to select and apply appropriate human resources frameworks to the hospitality and tourism industry. Learners will develop skills in the recruitment and retention of staff, as well as the importance of training and industrial relations. Learners will understand the importance of identifying and managing cultural diversity in the workforce.

IA -

Industrial Attachment

Upon completion of all 6 modules, all students are required to undertake an industrial attachment for up to 6 months with an organization of their choice. Students will be required to submit reports and evaluations during the attachment.

Industrial experience learning opens your eyes to a range of opportunities in the business world. It gives the learners first-hand practical experience and the chance to see what a variety of different jobs are really like, including some the learner may have considered. In this module, the leaner will be exposed to different types of industry-related learning and its benefits. The learner will gather information before starting the placement, and how the placement can help the learner develop key competencies needed for employment. The learner will learn more about expectations of different roles and evaluate the experience through a reflective journal.

FP -

Final Project

Students who are unable to secure an attachment can opt for the Final Project as a replacement of the attachment. Students will be required to complete a research paper and presentation on a topic of their choice under the guidance of a lecturer.

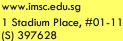


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Fees

	LOCAL STUDENTS				
	Fees Breakdown	Amount including 7% GST (SGD \$)			
Acc	demic Fees				
1	Course Fees	4,494.00			
2	Course Material Fees	642.00			
3	Examination Fees	642.00			
	Sub-Total:	5,778.00			
Others					
4	Application Fees (non-refundable)	192.60			
5	Fee Protection Scheme (FPS) (compulsory)	115.55			
6	Medical Insurance (optional)	96.30			
	Grand Total:	6,182.45			

Note:

- Application Fees (\$192.60) have to be paid to begin the registration process.
- Fee Protection Scheme is compulsory and payable before course commencement.
- Instalment payment potentially available for local students.
- Medical insurance is optional, depending on whether student has equivalent local insurance coverage.

INTERNATIONAL STUDENTS			
Fees Breakdown		Amount including 7% GST (SGD \$)	
Acc	ndemic Fees		
1	Course Fees	5,136.00	
2	Course Material Fees	642.00	
3	Examination Fees	642.00	
	Sub-Total:	6,420.00	
Others			
4	Application Fees (non-refundable)	385.20	
5	Fee Protection Scheme (FPS) (compulsory)	128.40	
6	Medical Insurance (optional)	96.30	
	Grand Total:	7,029.90	

Note:

- Application Fees (\$385.20) have to be paid to begin the registration process.
- All items except 4 must be paid in a single instalment before course commencement.

	MISCELLANEOUS FEES (payable only if applicable)				
Purpose of Fees		Amount including 7% GST (SGD \$)			
1	Deferment Fees	235.40			
2	Re-Assessment Fees (per module)	214.00			
3	Re-Module Fees (per module)	856.00			
4	Penalty for Late Payment (per week)	10.70			
5	Replacement of Student ID	21.40			
6	Medical Insurance (if applicable)	96.30			
7	IMSC T-Shirt	32.10			

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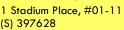


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About IMSC

The International Management and Sports College (IMSC) was formed after a rebranding exercise undertaken by the International Sports Academy (ISA).

ISA was founded in 2003 to provide the much-needed knowledge and skills required to empower individuals with the right tools to achieve success in the burgeoning sporting industry. Together with our partners from the United States Sports Academy, the Australian Sports Academy, the National Strength and Conditioning Association, and the American Council on Exercise, we offer quality certifications and diplomas that are recognised internationally, to provide our students with an edge in the sports and fitness industry and meet their needs for lifelong learning.

Over the years, the sports and fitness industry has evolved greatly and the local sports scene has seen an explosion of world class sports events like Formula One and the WTA Finals. There is now a demand for trained personnel not just in sports and fitness, but also in tourism, hospitality, events management, marketing, retail, and facilities management. Thus ISA was renamed International Management and Sports College (IMSC) to better reflect our increased course offerings in business, tourism and hospitality management to better serve the changing needs of the industry.

IMSC will continue to serve as Singapore's and the region's premier private education institution, in providing a holistic education that equips individuals with the skillsets and competencies required for the future economy. We offer a series of quality academic programmes, professional certifications and continuing education courses to cater to varied needs and schedules, in helping our students achieve their goals in lifelong learning.

Our Mission

To provide a holistic education that equips individuals with the skillsets and competencies required for the industry.

Our Vision

To develop industry-ready individuals for the future economy.

Our Values

Passion | Progress | Purpose

Our Culture

Where success is not quantified by just the result, but rather by the calibre of the pursuit.

- Conferred Edutrust (4-Year) Award by the Committee for Private Education for maintaining high standards in providing quality education services.
- Recognised as an Approved Centre by OTHM Qualifications, which are approved and regulated by Ofgual in the UK.
- Named Most Preferred Private Education Institute for Diploma/Advanced Diploma (Sports and Recreation) by JobsCentral Learning Survey.
- Provides early industry exposure and job placement assistance through extensive industry network.
- Endorsed by leading industry employers such as Virgin Active, True Fitness, the Pure Group, Triple Fit, among others.
- Appointed Education Partner and Approved Provider in Singapore by the American Council on Exercise (ACE).
- Offers continuing education courses for increasing skill sets.





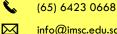












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